

Customer Service Team

Insurance Services would like to thank you for trusting us with your insurance needs.

At Insurance Services, we are constantly trying to improve the insurance products we offer and the customer service we provide. That motivation has led to the formation of our Customer Service Team.

The Customer Service Team

Office Manager

Michelle Sholes

Norwalk Office Customer

Kari Breitbach
Kari Malson-Smith
Kristie Strayer

Sandusky Office

Tammy Sell
Kim Mohr
Megan Ritter

The Customer Service Team will be responsible for assisting you in:

Quoting changes to your policy
Making changes to your policy
Assisting you in reporting a claim
Making payments to your account
General questions about your policy

If at any time you feel that you need to speak with your agent, please feel free to ask for them.

Be aware that due to outside appointments and scheduling, your agent may not be immediately available, but will return your call as soon as they are available.

419.663.1220

419.627.2709

Customer Service Team

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